



Digital Literacy Program

The BSP Mission: improve the quality of life for low-wage property service workers and their families by increasing their skills, access to education and opportunities for career and community advancement.

Through its **Digital Literacy Program**, BSP provides workers essential skills for work and life in a 21st century, highly digital society.

Mobile Up/ BSP on the Go

As part of a **workforce innovation** project, BSP is piloting BSP on the Go, its first **mobile-based course** training 100 workers statewide on Vocational and Life Skills English through their cellphones.



ADVANCE Workplace English and Job Skills

BSP integrates **blended learning** strategies in its ADVANCE program to promote the development of **vocational English and technology skills**. Students use tablets or laptops to practice their English and digital skills using videos, web browsers, and email.



English as a Second Language (ESL)

Through a blended learning approach, BSP's ESL program increases students' **learning opportunities and digital literacy**. Students practice their English using **online resources and apps** they can access outside the classroom to become independent learners.

Computer Literacy

BSP's Computer Literacy classes introduce students to **computer basics** so they can use laptop and desktops computers, as well as access the **Internet for information**.



Civic Engagement

The Civic Engagement program helps learners develop their **civics knowledge and digital literacy** skills simultaneously. Students use tablets to access USCIS YouTube videos and quizzes to practice the naturalization interview questions.

Customized Training

BSP works with employers to develop customized training that meets the industry's need for **specialized digital literacy skill development**. BSP has delivered **tablet training** programs to train workers on using tablets for work-related tasks and in their daily life.



Other Programs

BSP has developed a **smartphone training course** to help workers effectively use their phones for work and in their daily life. Workers learn basic smartphone functions and apps, and gain confidence in their **digital skills**.

Instructor Professional Development

BSP has developed a **Tablet Integration Plan** to help instructors effectively integrate tablets in their classroom to promote English and digital literacy, and provides **biannual professional development** events.



For more information contact Grazia Mora, Digital Literacy Coordinator
grazia@buildingskills.org